



TERMS AND CONDITIONS AND DELIVERY CHARGES

Contact: John Simone - 082 903 4341. Email orders to john@inkanyezigreen.co.za and admin@inkanyezigreen.co.za

- Please note we do not accept orders telephonically or via WhatsApp. Only orders received via [email](mailto:admin@inkanyezigreen.co.za) or through our web site, www.inkanyezigreen.co.za, will be processed.
- Orders are accepted, subject to availability of stock at the time of execution of order.
- All orders are to be placed by C.O.B. Tuesday or C.O.B. Thursday.
- Delivery will be approximately 7 working days from date of order, subject to availability.
- Any stock ordered but not delivered is as a result of no supply from our supplier and will not be placed on a back order.
- The customer signature on the delivery note/tax invoice confirms receipt and acceptance of order and quantity of plants as stated thereon. No return of plants will be accepted beyond what is returned at the time of delivery for poor quality. Any returns must be marked clearly, or no credit will be issued.
- Due to our suppliers strict 'No Return' policy, we are unable to accept returns or cancellations of orders or part thereof once said order has been placed by Inkanyezi Green on the customer's behalf. Credits for plants returned under these circumstances will only be issued in the event that returned stock is sold to an alternative customer.
- Our minimum order value for delivery is R2000 excluding VAT and we can charge up to 12.5% based on other deliveries to your area, subject to a minimum charge of R250.00 excluding VAT. You are also able to collect from our depot in Somerset West located at Blue Crane Park, Ou Paardevlei Road, Somerset West - <https://maps.app.goo.gl/qxLu1MuHWwaBcZBp9>.
- All new customers are on a payment upfront basis. After 3 months of consistent payments, the terms then are payment on the day after delivery.
- We do not run customer accounts.
- Delivery is done on a Tax Invoice and is payable immediately, once you receive the stock.
- All plants remain the property of Inkanyezi Green until paid for in full.
- Availability and prices are subject to change without prior notice. Plant prices are excluding VAT and delivery.
- Delivery is calculated at 12.5% of the value of the order and subject to a minimum of R250.00, excluding VAT.
- The minimum cumulative order value to which the above delivery charges apply is R2000.00 excluding VAT.
- IMPORTANT: Our pricing is based on our role as a wholesaler and meant only for the eyes of our customers who are retailers, nurseries and similar entities. We respectfully request that these confidential prices are NOT shared to the public. If you have any questions regarding our pricing, you are more than welcome to speak to us at admin@inkanyezi.co.za.
- These terms and conditions may change from time to time at the discretion of Inkanyezi Green.